

Privacy Policy

Last Updated: 22 November 2025

ProArt Solutions

At ProArt Solutions, we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with us, purchase our services, or visit our website.

1. Information We Collect

We may collect the following information:

- Personal Details – Name, phone number, email address, company name.
- Project Information – Design requirements, artwork references, preferences.
- Payment Details – Bank transfer or invoice information (no credit card storage).
- Digital Data – IP address, browser type, and basic analytics (for website improvement).
- Media Files – Images, logos, artwork provided for design purposes.

2. How We Use Your Information

Your data will only be used for:

- Processing inquiries and project requests
- Communication and customer support
- Sending quotations, invoices, and deliverables
- Improving our services and user experience
- Marketing updates (only with your consent)

We do not sell, trade, or rent your personal data to any third party.

3. Consent

By submitting any information to ProArt Solutions, you agree and consent to our use of the information for the purposes listed above. You may withdraw your consent anytime by contacting us.

4. Data Protection & Security

We take appropriate measures to protect your data:

- Secured email & file management

- Restricted access to private information
- Safe storage & backups for design files

However, no electronic storage is 100% secure. We do our best to protect your data but cannot guarantee absolute security.

5. Sharing of Information

We may share information only when necessary:

- To complete your project (e.g., printing vendors or delivery services)
- To comply with legal obligations

All external partners are required to keep your data confidential.

6. Your Rights

You have the right to:

- Access or update your personal information
- Request deletion of your data
- Withdraw consent at any time
- Ask how your data is being used

To exercise these rights, contact us via email or WhatsApp.

7. Cookies & Website Tracking

If our website uses cookies or analytics tools, they are only used to:

- Improve website performance
- Understand visitor behaviour
- Enhance user experience

You may disable cookies in your browser at any time.

8. Retention of Data

We keep your information only as long as necessary to:

- Complete your project
- Comply with tax/accounting regulations
- Provide future support, if needed

9. Contact Us

For questions regarding this Privacy Policy or data usage, please contact:

ProArt Solutions

[Insert Address]

Phone/WhatsApp: +60XX-XXXXXXX

Email: your-email@example.com

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our official platforms with the updated date.